

# Getting Started with Library eBooks

View the printable handouts to get started downloading eBooks and eAudiobooks. You can find more detailed help information on the vendor website for [OverDrive](#).

## Printable Help Guides

- [Getting Started Using eBooks \(PDF\)](#)
- [Getting Started Using eAudiobooks \(PDF\)](#)
- [Getting Started Using Mobile Devices \(PDF\)](#)  
(iPad, iPhone, Blackberry, Android)

## How eBook Borrowing Works

You must have a valid SD&G County Library card number and PIN to check out titles. [How to get or renew your library card](#)

### Checking out materials

You can have up to 10 titles checked out at any given time.

The lending periods can vary from title to title. These can be set to either 7, 14, or 21 days at the time of checkout.

### Returning materials

Materials will expire automatically at the end of the checkout period. These items do not have to be returned and late fines are never applied.

However, it is possible to return certain items early if you reach your checkout limit, or to make items available for other library users.

Adobe eBooks can be returned using Adobe Digital Editions. EPUB ebooks can be returned using OverDrive Media Console v2.3 (or newer) for Android, BlackBerry, and iPhone/iPad. Audiobooks cannot be returned early. [Read more about returning ebooks and audiobooks](#)

### Renewing materials

Unfortunately, titles cannot be renewed, but you can check them out again if they are available when the checkout period ends.

### Supported and Unsupported Devices

Currently, Blackberry Playbook and Amazon Kindle are not compatible with OverDrive material.

Check the complete list of [compatible devices](#) to ensure your device works with OverDrive materials.

## Login Problems

You may be unable to log in or check out items from OverDrive if:

- Your library account is blocked
- Your library card has expired
- You have forgotten your PIN

## More questions?

If you require further assistance you can contact the SD&G County Library with your query. We will respond and will also use the information to help inform and improve the content of this site. Provide the following details in your message text so we may provide accurate assistance.

- Library card number
- Title and format of the item you are checking out/attempting to open
- Your computer platform (Mac/PC)
- Your browser (Firefox, Internet Explorer, Google Chrome, etc.)
- Your portable device (Kobo, Sony Reader, iPad/iPhone, etc.)
- A short problem description (briefly describe what went wrong and what you were doing when it failed. If possible, include any error messages you received)