

2021 Annual Report



Message from Margaret MacDonald, Chair, SDG Library Board

As the Library Board's Chairperson, I am happy to share some of the highlights from 2021. The year was challenging, with COVID-19 still very much part of our lives, but it was inspiring to see how dedicated staff ensured that programs and services carried on. When we were able to reopen our doors, people were passionate about returning to their Library! By continuing to offer virtual programs and reintroducing in-person programs and services, we were able to connect with patrons both at home and in our branches.

The Library Board was proud to support several initiatives to help ensure our spaces and services remain accessible, equitable and open, including the installation of selfCheck (touchless) systems at Alexandria, Morrisburg and Winchester branches. We introduced Kanopy, a video streaming service, as well as Cantook Station, a French eBook database, to better serve our "remote" and francophone patrons. Along with a facility renovation at the Winchester Branch, we further expanded our MakerLab in Finch. The continued suspension of overdue fines for Library materials was appreciated by our patrons, as it was another step towards removing barriers so everyone can access our resources.

The SDG Library's 50th anniversary was celebrated in 2021in a number of ways, in spite of the pandemic, including a kids colouring contest, a Library Board "Story Time" video series, and take-home Celebration Cupcake kits. For our finale, we welcomed renowned Canadian author Margaret Atwood and CBC Radio's Alan Neal for a successful live – albeit virtual – "fireside chat".

The Library Board is justly proud of our staff, and we continue to support its valued work. We look forward to seeing SDG Library build on the successes of 2021 in the years to come. As always, we encourage everyone to join our Library, and visit us often, to "Connect. Create. Explore."

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New members - 972 Active patrons - 6775



111 Programs offered1328 Attendees

60 Public Access Workstations

Circulating wireless hotspot devices

Express

Depots





\$12,809

Invested into staff

development

15 - Branches

30

409 + 135 Total hours Cantook

Subscription boosted French eResources

\$21,033 received as Project Grants

3 Full-time Librarians 2 Full-time Library Technicians 34 Part-time Staff