

MEETING AGENDA Stormont, Dundas and Glengarry County Library Board

Monday, December 19, 2022, 2:00 p.m. Council Chambers, Suite 321, 26 Pitt Street, Cornwall ON

| | | | Pages |
|----|--------|---|-------|
| 1. | Call t | to Order | |
| 2. | Adop | otion of Agenda | |
| | a. | Additions, Deletions or Amendments Additions to or deletions from the Agenda must be made upon consultation with the Board Chair prior to the meeting. All matters listed under "Consent Items" are considered to be routine and will be enacted by one motion. Should a Board member wish an alternative action from the proposed recommendation, s/he may request that the matter(s) be moved to the appropriate section at this time. | |
| 3. | Decla | aration of Pecuniary Interest | |
| 4. | Adop | tion of Minutes | |
| | a. | Library Board Regular Meeting Minutes - October 20, 2022 | 3 |
| | b. | 2023 Library Services Budget Meeting November 10, 2022 | 7 |
| 5. | Dele | gations | |
| 6. | Cons | sent Items | |
| | a. | Statistical Summary (Circulation) - November, 2022 | 10 |
| | b. | Financial Report - November, 2022 | 11 |
| | C. | Branch and Supervisors Reports - November, 2022 | 12 |
| | d. | Systems Librarian Report - not available | |
| | e. | Community Librarian Report - not available | |
| | f. | Director of Library Services Report - October-December, 2022 | 18 |
| | g. | Correspondence | |
| 7. | Actio | n Items | |
| 8. | Disc | ussion Items | |

9. In Camera

a) Pursuant to the Stormont, Dundas and Glengarry County Library Board's <u>Procedure Bylaw</u> 5.2(b), and *PLA 16.1(4)(b)*, personal matters about an identifiable individual, including municipal or local board employees.

10. Adjournment

Stormont, Dundas and Glengarry County Library Board Minutes

October 20, 6:00pm Avonmore Branch Library

Members Present: Margaret MacDonald, Chair; François Landry; James Algire;

David Smith; Lyle Warden

Members Absent: Tony Fraser, Vice-Chair; Alex MacIsaac

Staff Present: Karen Franklin, Director of Library Services

1. Call to Order – The meeting was called to order at 6:10pm.

2. Adoption of Agenda

Moved by: David Smith

Seconded by: François Landry

That the Stormont, Dundas and Glengarry County Library Board approves the

Meeting Agenda, as presented.

CARRIED

3. **Declaration of Pecuniary Interest – None**

4. Adoption of Minutes

Moved by: Lyle Warden **Seconded by:** James Algire

That the Stormont, Dundas and Glengarry County Library Board approves the Minutes of the September 8, 2022 regular Meeting, as written.

CARRIED

5. Delegations

Palmer Douglas, contracted to review the Library's website to identify areas where improvements to accessibility (for those with visual impairment), presented his findings to the Board (during the Discussions part of the meeting).

6. Consent Items

Moved by: Lyle Warden Seconded by: David Smith

That the Stormont, Dundas and Glengarry County Library Board approves all items listed under the Consent Items section of the Agenda, as presented.

CARRIED

7. Action Items

Moved by: François Landry **Seconded by:** Lyle Warden

That the Stormont, Dundas and Glengarry County Library Board approves the draft Electronic Monitoring Policy, Number 2022-02, as presented.

CARRIED

Moved by: François Landry **Seconded by:** David Smith

That the Stormont, Dundas and Glengarry County Library Board approves the purchase in 2022 of the 'BiblioSuggest' (subscription-based) module from BiblioCommons using unspent funds from the Library's 2022 Budget, and authorize the Director of Library Services to sign all necessary documents to give effect to a contract for this service.

CARRIED

7. Discussion Items

Items discussed included:

- a) OLS Board Assembly Meeting Report (September 13, 2022)
- b) Website Accessibility update
- c) Inclement Weather and Unscheduled Closures guidelines
- d) Policy Development Succession Policy for the Director of Library Services

Moved by: Lyle Warden Seconded by: David Smith

That the Stormont, Dundas and Glengarry County Library Board approves the Succession Policy for the Director of Library Services, as amended.

CARRIED

e) Stormont, Dundas and Glengarry County Library Board – 2018-2022 LEGACY DOCUMENT

Moved by: Lyle Warden

Seconded by: François Landry

That the Stormont, Dundas and Glengarry County Library Board approves its 2018-2022 Legacy Document, as amended.

CARRIED

8. Adjournment

Moved by Lyle Warden

Seconded by Jim Algire

That the Regular Meeting of the Stormont, Dundas and Glengarry County Library Board be adjourned, to meet again on Thursday, November 10, 2022, at 9:00am in the Boardroom of the Counties Administration Building for the 2023 Library Services Budget Meeting, or at the Call of the Chair.

CARRIED

| Board Chair/Vice-Chair | Secretary |
|------------------------|-----------|
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Stormont, Dundas and Glengarry County Library Board

MINUTES

The 2023 Library Services Budget Meeting was held at the SDG Counties Administration Building on November 10, 2022 at 1:00pm with Margaret MacDonald, Chair, presiding.

Present: Margaret MacDonald, Chair; Tony Fraser, Vice-Chair; Francois Landry; James

Algire; David Smith

Absent: Lyle Warden; Alex MacIsaac

Staff Present: Karen Franklin, Director of Library Services; Rebecca Russell, Director of Finance/Treasurer, Financial Services Department, United Counties of Stormont, Dundas and Glengarry

1. Adoption of Agenda

MOTION

Moved by David Smith Seconded by Tony Fraser

That the Stormont, Dundas and Glengarry County Library Board approves the Meeting Agenda, as presented.

CARRIED

- 2. **Declaration of Pecuniary Interest** None.
- 3. In Camera

MOTION

Moved by François Landry Seconded by Jim Algire

That, as per Section 5.2 of the Stormont, Dundas and Glengarry County Library Board's <u>Procedure Bylaw</u>, subsection (b) "personal matters about an identifiable individual, including staff", the Board proceeds In Camera.

CARRIED

MOTION

Moved by David Smith Seconded by François Landry

That the Library Board rises and reconvenes, and authorizes staff to follow through on the recommendation made (details of which are available to the Board in a separate document).

CARRIED

- **4. Delegations** None.
- 5. **Consent Items** None.
- 6. Action Items None.
- 7. Discussion Items
 - a) 2023 DRAFT Budget Library Services

MOTION

Moved by David Smith Seconded by Jim Algire

THAT the Stormont, Dundas and Glengarry County Library Board approves the DRAFT 2023 Library Services Budget, as amended.

CARRIED

8. Adjournment

MOTION

Moved by François Landry Seconded by Tony Fraser

That the 2023 Library Services Budget Meeting of the Stormont, Dundas and Glengarry County Library Board be adjourned, to meet again at the Call of the Chair, or at the Call of the Director of Library Services for the first meeting of the Board in a new term (*PLA*, 14.1).

| CARRIED | | |
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| Board Chair | Sec | retary |
| Board Orlan | 300 | , otally |
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SDG Library

November 2022 Statistical Summary

| | Circulation | | | | | | | |
|---------------------|-------------|-------------------------|------------------------|------------------------|-------------------------------------|-----------|----------|----------------|
| SDG Library | Print & A/V | eBooks & eAudiobooks | November 2022 Total | November 2021 Total | November 2022/2021 Difference | Borrowers | Visitors | New Patrons |
| Administration | 102 | 8903 | 9005 | 9403 | -4.2% | 16 | 0 | 2 |
| Alexandria (44) | 2948 | 203 | 3151 | 2155 | +46.2% | 455 | 1110 | 25 |
| Avonmore (20) | 665 | 52 | 717 | 544 | +31.8% | 76 | 213 | 9 |
| Chesterville (17) | 945 | 124 | 1069 | 2155 | -50.4% | 149 | 293 | 7 |
| Crysler (20) | 1146 | 39 | 1185 | 837 | +41.6% | 96 | 354 | 6 |
| Dalkeith Express | 19 | 4 | 23 | 16 | +43.8% | 5 | 0 | 0 |
| Finch (16) | 350 | 27 | 377 | 218 | +72.9% | 45 | 203 | 3 |
| Glen Walter Express | 55 | 8 | 63 | 57 | +10.5% | 18 | 0 | 0 |
| Ingleside (44) | 1837 | 123 | 1960 | 1612 | +21.6% | 256 | 1230 | 28 |
| Iroquois (20) | 1070 | 92 | 1162 | 832 | +39.7% | 156 | 509 | 8 |
| Lancaster (44) | 1467 | 83 | 1550 | 1195 | +29.7% | 210 | 630 | 7 |
| Long Sault (30) | 1500 | 119 | 1619 | 1344 | +20.5% | 220 | 608 | 7 |
| Maxville (16) | 429 | 59 | 488 | 393 | +24.2% | 70 | 176 | 3 |
| Morrisburg (44) | 1707 | 93 | 1800 | 1107 | +62.6% | 259 | 885 | 17 |
| South Mountain (16) | 673 | 77 | 750 | 605 | +24.0% | 100 | 211 | 3 |
| St. Andrews Express | 105 | 8 | 113 | 86 | +31.4% | 21 | 0 | 1 |
| Williamsburg (16) | 462 | 47 | 509 | 607 | -16.1% | 76 | 161 | 3 |
| Williamstown (17) | 599 | 72 | 671 | 542 | +23.8% | 97 | 193 | 31 |
| Winchester (44) | 1719 | 144 | 1863 | 1334 | +39.7% | 245 | 741 | 21 |
| SYSTEM TOTAL | 17798 | 10277 | 28075 | 25042 | +12.1% | 2570 | 7517 | 181 |

[&]quot;Visitors" are members and non-members visiting a branch.

^{*} Administration Branch statistics for eBooks & eAudiobooks can be broken down into SDG Users at Counties Admin + Cloudlink users

| eBooks & eAudiobooks | | |
|-------------------------------|-------|--|
| cloudLibrary-Patron Usage | 5521 | |
| cloudLibrary-Collection Usage | 10277 | |

[&]quot;Borrowers" are unique patrons checking out and renewing library materials.

United Counties of Stormont Dundas & Glengarry

LIBRARY MONTHLY STATEMENT

SDG SIGNANI-UNIAS-GLAWAY **Time:** 11:51 am

For Period Ending 30-Nov-2022

| | 2022 | 2022 | 2022 | 2021 |
|---------------------------------------|-----------|-----------|----------|---------------|
| | ACTUAL | BUDGET | VARIANCE | YEAR'S ACTUAL |
| GENERAL FUND | | | | |
| REVENUE | | | | |
| ANNUAL PROVINCIAL FUNDING | 0 | -131,761 | -131,761 | -131,761 |
| ONTARIO CAPACITY FUNDING | 0 | -500 | -500 | -1,566 |
| STUDENT FUNDING | -4,193 | -9,240 | -5,047 | -19,467 |
| OTHER FUNDING | -500 | 0 | 500 | 0 |
| FEES & FINES | -9,632 | -15,000 | -5,368 | -6,051 |
| DONATIONS & SALES | -3,238 | -8,125 | -4,887 | -3,104 |
| TRANSFER FROM RESERVES | 0 | -90,000 | -90,000 | -6,698 |
| Total REVENUE | -17,563 | -254,626 | -237,063 | -168,647 |
| EXPENSES | | | | |
| FULL TIME WAGES & BENEFITS | 649,716 | 857,645 | 207,929 | 813,106 |
| BRANCH WAGES & BENEFITS | 726,682 | 823,130 | 96,448 | 702,415 |
| STUDENT WAGES & BENEFITS | 22,384 | 19,034 | -3,350 | 18,924 |
| BOARD MEETINGS & DEVELOPMENT | 5,594 | 7,510 | 1,916 | 3,950 |
| STAFF MILEAGE | 5,617 | 6,000 | 383 | 3,073 |
| STAFF TRAINING & DEVELOPMENT | 11,314 | 16,635 | 5,321 | 9,096 |
| PRINT MATERIAL | 103,700 | 161,550 | 57,850 | 115,337 |
| DIGITAL BOOKS | 66,243 | 81,075 | 14,832 | 71,523 |
| DATABASE SUBSCRIPTIONS | 43,879 | 62,375 | 18,496 | 29,898 |
| MAGAZINES. PERIODICALS & LEASED BOOKS | 7,868 | 14,775 | 6.907 | 18,407 |
| SUPPLIES & EQUIPMENT | 21,352 | 27,752 | 6,400 | 19,023 |
| PHONES & INTERNET | 42,851 | 65,835 | 22,984 | 48,588 |
| PROMOTIONS & WEBSITE | 4,023 | 18,775 | 14,752 | 9,782 |
| PUBLIC PROGRAMS | 3,805 | 10,050 | 6,245 | 7,502 |
| COMPUTER PURCHASES | 2,870 | 2,300 | -570 | 1,333 |
| SOFTWARE SUPPORT | 64,559 | 61,815 | -2,744 | 50,662 |
| DELIVERY & OUTREACH VEHICLES | 6,709 | 34,500 | 27,791 | 32,584 |
| COPIERS & PRINTERS | 9,266 | 12,000 | 2,734 | 9,521 |
| COPYRIGHT & PERFORMANCES LICENSES | 1,987 | 3,350 | 1,363 | 1,244 |
| BRANCH CLEANING | 35,078 | 57,240 | 22,162 | 58,596 |
| BRANCH RENTS, INSURANCE & SECURITY | 225,216 | 205,269 | -19,947 | 200,965 |
| FURNITURE PURCHASE | 49,657 | 52,000 | 2,343 | 56,262 |
| AUDIT & LEGAL FEES | 4,664 | 3,200 | -1,464 | 3,053 |
| SPECIAL PROJECTS | 66,059 | 60,000 | -6,059 | 10,542 |
| SUPPORT FROM OTHER DEPARTMENTS | 158,354 | 158,354 | 0 | 151,306 |
| YEAR'S SURPLUS/DEFICIT | 0 | 0 | 0 | 233,677 |
| Total EXPENSES | 2,339,447 | 2,822,169 | 482,722 | 2,680,369 |
| Total GENERAL FUND | 2,321,884 | 2,567,543 | 245,659 | 2,511,722 |



Branch & Supervisor Report - District 1

December 2022

CHESTERVILLE BRANCH: (Jenn H.)

- November saw a steady stream of patrons visiting the Branch with a high of 30 patrons. Computers saw steady usage and continue to be an important asset at the Chesterville Branch.
- The Branch book club "Book, Line & Thinkers" met to discuss Michelle Good's <u>Five Little Indians</u>, a powerful and thought-provoking look at the lasting damage to survivors of the Residential School system. All members of the book club highly recommend this book.
- In conjunction with LSA Jenn at the Williamsburg Branch, Chesterville Branch promoted "National Novel Writing Month" offering aspiring writers a place to write. Staff created a bulletin-board display information about the program, which ran from November 1 - 30. Information about NaNoWriMo was also showcased on the Library website.
- With the aid of CSA Darlene Atkins, items that had not circulated in the last three years were pulled from the shelves, with many re-allocated to other Branches. While the shelves in the Chesterville Branch currently look a little bare, items from other Branches will soon fill them. This re-allocation of items will freshen the collection and give patrons visiting the Branch a new selection to choose from. It will also give new life to some great books which may have been overlooked in the past.

CRYSLER BRANCH: (Josée B.)

- The "Create it with Cricut Workshop" in conjunction with LSA Josée of Finch MakerLab was a great success. Participants really enjoyed their evening and are planning to visit the Finch Branch soon.
- On the first day of the "Food for Fines" collect, a patron brought 16 items for a total of \$32 to apply against fines, for themselves and to pay it forward. Patrons were amazed to find out that their fines have been paid.
- The Crysler Branch BiblioCore list "Countdown to Christmas" was created to assist patrons finding adult fiction Christmas 2022 books to get in the holiday spirit.
- Wednesday mornings are busy at the Crysler Branch with class visits from the local School. Teachers have asked for membership applications to be sent home with the students so that they may get their own memberships.

MAKERLAB/FINCH BRANCH (Josée C.)

- Staff were busy this month fulfilling die cut orders and MakerKit bookings for various other branches. With word about what the Cricut can do spreading, Cricut program requests from other Branches are also being requested and fulfilled.
- Families and groups of friends have been consistently coming in to read and play together. They've
 used and number of Finch's kits, including the Makedo kit, the Cubelets, and our plastic loom kit.
 Staff have also noticed more adult patrons coming in to work with laptops and staying for long
 periods of time.
- The MakerLab introduced staff feedback sheets to the MakerKits to better serve both patrons and staff using them. The MakerLab has also begun adding audiobooks, and large print fiction to its shelves at the request of a patron.
- "Create it with Cricut" program series continued with another three successful sessions. Patrons
 have really been enjoying socializing while learning about the Cricut and plan to make visits to the
 Makerl ab
- The CP Holiday Train made its return to. To celebrate, Finch Branch opened its doors to welcome
 patrons to use the washroom, get warm, and enjoy some hot chocolate. The Branch welcomed 52
 people during this special opening.

SOUTH MOUNTAIN BRANCH (Ginnette T.)

- The branch was busy with two programs this month. The first was the final session of the "Fall Storytime Series." The theme this month was dragons. Secondly, the MakerLab visited to present a Shadowbox workshop as part of the "Create it with Cricut" series.
- Staff spent some one-on-one time with a patron providing technical assistance, showing her how
 to navigate around BiblioCore, especially how to request items in the catalogue., and setting up
 cloudLibrary.
- Staff assisted with collection management by pulling items from the Branch's uncirculated list to make the process faster.
- Completed the Dealing with Difficult Conversations course.

WINCHESTER BRANCH (Rose D. and Chantal N.)

- Winchester Branch has teamed up with the North Dundas Arts Council with a pilot project called "Art in the Branches", featuring a local artist each month to display their artwork in the Winchester branch. Our November artist is Ron LeClair who is displaying his Fine Art originals in the branch.
- Storytime has wrapped up the fall series. There was some great feedback, and several parents and caregivers are looking forward to the next series which starts in January.
- After such a successful "Spooky Halloween Program" here at the Winchester Branch, there has been an increase in the number of kids attending MiniMakers every other Thursday afternoon.
- School class visits are going well, LSA Chantal and LSA Rose are happy to partner to provide some great stories to read to students at Winchester Public School
- At the "Let It Bow" adult craft night on November 30th, staff and patrons alike loved making the beautiful Christmas themed bows. Staff made a colourful, picture filled instruction handout for the evening that will be shared widely.

DISTRICT SUPERVISOR (Kate J.M.)

- Regular scheduling, time sheets, board reports, and reports to Council (ongoing)
- Technology troubleshooting and support for staff and patrons (ongoing)
- Collection maintenance (ongoing)
- Frontline customer service including email, and phone inquiries (ongoing)
- Social media content creation and scheduling (ongoing)
- Liaised with North Dundas Art Guild to organize a pilot of "Art in the Branches" beginning with Winchester Branches. The first artist displayed his work this month and a second will arrive early December.
- Time was spent adjusting and cleaning the Ultimaker 2+ 3D printer that is housed in Winchester.
- Discussed opportunity for future "Diversity, Equity, and Inclusion" training with facilitator Fae Johnston of Wisdom2Action
- Liaised with North Dundas District High School to set up a "Teens Teaching Tech" project beginning with our Dundas Branches in the new year. Should this workout, the Library will expand the program to other Districts
- Led District meeting held in Winchester.

SDG Library

Branch & Supervisor Report - District 2

December 1, 2022

INGLESIDE BRANCH: (Linda P. and Colleen C.)

- LSA Colleen was busy this month with class visits from local schools. Over 100 children enjoyed the Library, selected books and being read a story.
- Local artist Anne Wylemans taught two classes of "Art Magic", where children learned about light, texture, and composition. Everybody was very proud of their work and pictures were placed on social media.
- The Ingleside "Book Mates" (Ingleside branch's book club) read JoJo Moyes' <u>Giver of the Stars</u>. A lively discussion was held, and the club continues to grow. The book club kits which the SDG Library supplies are a great resource for the clubs.
- As in previous years "Food for Fines" was a big hit with patrons and staff alike. Over 250 items
 were donated to pay off fines or to pay it forward. It is the season to be generous and think of
 others, and this community certainly does that.

IROQUOIS BRANCH: (Eleanor P. and Jeanette D.)

- Iroquois branch has been a busy place once again! A local elementary school teacher tutors 2 children every Tuesday evening here in our branch. Also, we have 2 exchange students from the local high school who use our branch as a quiet place to do homework and access our WiFi.
- Staff continue to deliver items to a few patrons who have mobility issues, and regular requests for books and materials flow in daily.
- Another year of "Food for Fines" has brought in numerous food items to help-out our local Community Food Share.

LONG SAULT BRANCH: (Christine D. and Joann L. and Colleen C.)

- Staff members submitted new ideas for the next round of 'Staff Pick Books'. These highlighted books are shared on our social media pages for our followers to enjoy.
- Connections were re-established with the Longue Sault Public School this month, and the staff were able to gather al' the books needed for a "Class Book Read."
- "National Child Day" was a well-attended drop-in program, offered by LSA Joann during a
 regular scheduled P.A Day. Participants made dream catchers, super goggles and participated
 in many more fun activities! Family take-home bags were also given out to finish and/or
 complete at home. A 'Coloring Contest' was featured with several free 3D Print Coupons
 available to win.

MORRISBURG BRANCH: (Cheryl T. and Ian M.)

- A highlight for this month has been the successful "Adventures in Beekeeping" program which drew an impressive crowd and had patrons 'buzzing' with inspiration. Plans are in the process for a continuation program in the spring to learn how the presenters' hives fare over the winter.
- We've been happy to welcome class visits back to the branch. We've had class visits from several classes from both the local Catholic and Public schools in Morrisburg and it has been a pleasure to introduce or reintroduce students to the Library!
- Outreach is a valued service especially as the weather at this time of year makes it harder for some patrons to get out for in-branch visits. LSA Cheryl has had the privileged of making visits to the Dundas County Hospice, the Hartford Retirement Residence, and the J.W. MacIntosh Community Living Center this month.
- Ongoing programs at the branch "Ancestry Club", "Statler and Waldorf Book Club" (Morrisburg branch's book club) and the "After School Club" continue to gain interest and be important components to monthly activities. We continue to create new displays to entice patrons into reading new genres and to highlight the resources we offer. Rounding out the month we have many patrons happy to contribute to the Food for Fines initiative.

WILLIAMSBURG BRANCH: (Jennifer D.)

- Patrons visited the branch for a variety of computer use this month. We had many hunters in to print their licenses for the hunting season. As well as patrons visiting to brush up on their ancestry research, and of course the everyday resume creating and printing.
- We had a wonderful turn out for our second "Pokémon Movie Night" a total of 15 gathered to enjoy snacks and drinks while also continuing the hunt for the hidden Pokémon around the branch.
- A local author within the community joined the library this month and was excited at the prospect
 of having a place to write other than his home. He also donated one of his own books to the
 collection.

DISTRICT SUPERVISOR: (Stacey P.)

- Regular scheduling, time sheets, board reports, and reports to Council (ongoing)
- Technology troubleshooting and support for staff and patrons (ongoing)
- Collection maintenance (ongoing)
- Frontline customer service, including, email, and phone inquiries (ongoing)
- Social media content creation and scheduling (ongoing)
- Management Meeting (November 7)
- Completion of the 'Welcome Kids to the Library' handout in both English and French
- Began compilation of Common Tech Issues in the branches
- Programming support to staff, covering the desk for programs and outreach while also coordinating CSA support
- Attended an outreach to J.W. Macintosh Community Living Center with LSA Cheryl, for our first Library visit.
- Coordinated carpet cleaning in both Morrisburg and Williamsburg branches
- Completed the 'Dealing with Difficult Conversations' course
- Collection and ARP discussion with Tech Services
- District Staff Meeting preparation



Branch & Supervisor Report - District 3

December 1, 2022

ALEXANDRIA BRANCH: (Sylvie J. and Iris C.)

- Alexandria has been busy with class visits and with patrons using Library space for a variety of activities including participating in programs, board games, using Library video game consoles and more!
- A snow book display ushered the winter weather in to the delight of all patrons. From picture books, to winter cookbooks and more, the variety of our collection was highlighted.
- CSA Erin took the lead on "Literary Paint Night". Patrons expressed enjoyment of such a creative outlet and were encouraged to reimagine their favourite book covers.
- Artist Marilyn Leger showcased her work at the branch. Animal, nature and interesting still-life photographs drew many interested viewers to the Library.

AVONMORE BRANCH: (Kelsey D.)

- LSA Kelsey hosted a virtual "Learn the Basics of Photography" program. Participants were grateful for the opportunity to sharpen photography skills and they were emailed the slides for future reference.
- Staff completed some collection maintenance, providing a fresh materials for patrons to browse.
- Christmas book displays geared at young patrons have been popular.
 Holiday books started flying off the shelves shortly after Remembrance Day.

LANCASTER BRANCH: (Rachel L. & Jessica L.)

- Lancaster received new "high traffic" winter carpets prompting patrons to comment on how clean and organized the Branch looks.
- The Teen collection has been moved to the back office to give teens a space of their own in the Branch. Teen patrons have commented on how much the change is appreciated.
- "Cairnview Book Club" saw an increase in membership, bringing the total number of active members up to twelve.
- Computer access, printing and faxing continue to be invaluable to Lancaster patrons with all three services being used daily.

MAXVILLE: (Emily A.)

- "Cover-to-Cover Book Club" read <u>Persuasion</u> by Jane Austen. Patrons had lots to discuss on social media and at the book club's meeting.
- LSA Emily completed the Family Literacy in the Public Library module of the EXCEL program.
- "Bookopoly" proved to continue to be popular with over nineteen patrons taking on and enjoying the challenges.

WILLIAMSTOWN: (Julie C.)

- LSA Julie connected with teachers from Williamstown Public School and delivered library cards for two classes. Williamstown Branch planned two class visits this month, including a story time for a Kindergarten class and a Maker Kit activity using the MakerLab's button maker for a Grade 2 class.
- A patron used the public computer station to access Ancestry Library Edition. She expressed gratitude for the usefulness of the service and found many interesting historical documents about the family she was researching.
- LSA Josée hosted a creative maker program, "Create it with Cricut", in Williamstown. She taught the staff and participating patrons how to use the MakerLab's Cricut machine to make chalkboard art. Enthusiastic participants planned visits to the MakerLab to learn more about maker technology.

DISTRICT SUPERVISOR: (Lorna P.)

- Regular scheduling, time sheets, board reports, and reports to Council (ongoing)
- Technology troubleshooting and support for staff and patrons (ongoing)
- Collection maintenance and Graphic Novels collection development (ongoing)
- Frontline customer service including email, and phone inquiries (ongoing)
- CELA Statistics (ongoing)
- Social media content creation and scheduling (ongoing)
- Supervision of co-op student; including assigning small collections development project (ongoing)
- Candid Conversation on Collection Development Webinar (November 2)
- Professional Development: Crash Course in Weeding
- Celebrating Indigenous Voices: Collection Development Webinar (November 10)
- Steps to Successful Community Engagement Webinar (November 15)
- Review of best ARP practices
- Updates to Branch Manual and creation of District Supervisor Manual
- Development of Winter 2023 Navigator



October-December, 2022

DIRECTOR OF LIBRARY SERVICES

December 19, 2022

WORK COMPLETED:

- Collections Development: YA Fall fiction (print & digital); Adult non-fiction (print & large print); Adult fiction (print & digital); Adult and children's fiction DVDs
- Library Services Review facilitated by TCI Management Consultants
- Team Building Development of (quarterly) 'Pulse Survey' of staff
- '2022 Annual Survey of Public Libraries' "typical week" statistics conducted October 24-29
- November 2, December 15 attendance at CEO's networking meeting (via Zoom)
- 2023 Library Services Budget meeting held Thursday, November 10, 9:00am at Counties Administration
- Attendance at weekly Directors' meetings by Director of Library Services
- November 21, December 19 attendance at County Council meetings
- December 2 attendance at Warden's Inauguration Ceremony
- December 9 participation at ARUPLO quarterly meeting (via Zoom)
- December 12 participation at Library Management meeting
- December 14 participation at Counties' IT Steering Committee meeting
- Preparations for December 19 Library Board meeting to receive Library Services Review Report

WORK IN PROGRESS:

- Collections Development: Winter 2023 Adult fiction and non-fiction (print & digital);
 Automatic Release Plans (ARPs new!) for Juvenile fiction, travel, Adult non-fiction, and
 Teens; replacement A/V material
- Preparations for Library Board orientation in early 2023
- Registrations for Ontario Library Association conference (staff)