

## CELEBRATING OUR VOLUNTEERS AT OUR VOLUNTEER APPRECIATION EVENT



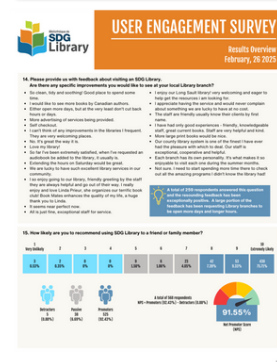
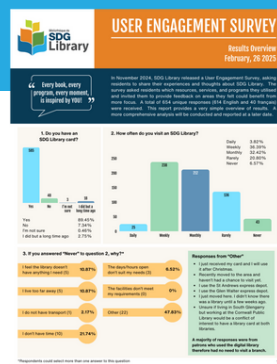
The SDG Library is incredibly lucky to have a talented group of generous and dedicated volunteers across our branch network to assist with providing services and programs, both in branch and during outreach visits and events.

During National Volunteer Month, we celebrated our volunteers at an appreciation and information event that was held after the SDG Library Board meeting in Avonmore. We welcomed both volunteers and individuals that were interested in volunteering to an evening of refreshments, games, and trivia. Branch staff submitted postcards addressed to our volunteers expressing their heartfelt thanks for being an integral part of the SDG Library family.

## USER ENGAGEMENT SURVEY RESULTS

In November 2024, SDG Library released a User Engagement Survey, asking residents to share their experiences and thoughts about SDG Library. The survey asked residents which resources, services, and programs they utilised and invited them to provide feedback on areas they felt could benefit from more focus. A total of 654 unique responses (614 English and 40 français) were received.

An overview of the responses and feedback was created to provide readers with a snapshot of how the Library is valued within the community.



## VALUING THE SDG LIBRARY

The SDG Library team conducted an exercise to calculate the social return on investment that is provided to the community through our branch network, resources and services. These results were tallied based on the Valuing Ontario Libraries Toolkit (VOLT) developed by the Ontario Library Service and NORDIK Institute at Algoma University.

