



# 2024 ANNUAL REPORT





**Margaret MacDonald**  
SDG Library Board Chair



**Rebecca Luck**  
Director of Library Services

## A MESSAGE FROM THE BOARD CHAIR

Looking back on an exciting year, the SDG Library is pleased to share our 2024 Annual Report. This year, we took important steps to better serve our community, including going fine-free to make our library more accessible to everyone. Our dedicated staff continue to provide exceptional service, making sure every visitor feels welcome and supported.

We also reviewed and approved the library lease agreements across all six (6) Municipalities, and strengthened our connections through a partnership with Hôpital Glengarry Memorial Hospital (HGMH). We approved two new annual plans that align with our strategic goals, helping us stay focused on what matters most - serving our patrons. Additionally, we created a User Engagement Survey to gather your valuable feedback so we can better understand your needs and preferences. Thank you for your ongoing support and for being part of what makes our library so special. It inspires us to keep growing and making the library a place for all.

## A MESSAGE FROM THE DIRECTOR OF LIBRARY SERVICES

As we reflect on another vibrant and productive year at the SDG Library, we are proud to share the milestones and initiatives that have expanded our reach, strengthened our service, and enriched the lives of our communities.

In 2024, we continued to grow and diversify our physical and digital collections with new additions that quickly resonated with patrons. Our digital offerings also expanded with the launch of several new databases, providing fresh opportunities for learning and exploration.

Highlights from the year included a memorable SDG Reads event featuring author Craig Shreve, a lively TD Summer Reading Club, and the launch of BiblioEmail, a fresh and engaging way for sharing updates and library news.

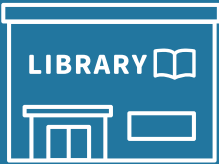
These achievements are the result of the dedication of our staff, the support of our partners, and the trust of the communities we serve. Thank you for being part of the SDG Library story.

## SDG LIBRARY BOARD MEMBERS

Margaret MacDonald - Public Trustee / Chair  
Tony Fraser - Mayor of North Dundas / Vice-Chair  
Dr. James Algire - Public Trustee  
Jo-Anne McCaslin - Public Trustee

Lachlan McDonald - Mayor of South Glengarry  
François Landry - Mayor of North Stormont  
Jason Broad - Mayor of South Dundas

Every aspect of our work is guided by the goal of empowering individuals and strengthening the community. By remaining responsive and forward-thinking, we are ensuring that the SDG Library continues to be a vital, evolving resource that enriches lives and contributes to a more connected, informed, and equitable society.



15 Branches

A rural network of Libraries that encompasses the Counties of Stormont, Dundas, and Glengarry. This includes three (3) express depots, one (1) courier truck and a dedicated tech and creative space called the MakerLab.



3 Express Depots



1 Courier Truck



1 MakerLab Space



48 Staff Members

Across our branch network and administration office.

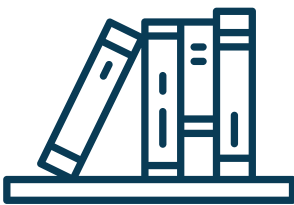
58 Library Volunteers

Of all ages who generously donate their time, talent and expertise.



5 Friends of the Library Groups

Dedicated groups of community members who actively advocate for the SDG Library.



BOOKS

88,094

76,208 English  
11,886 Français/Other



CDs/DVDs

13,197

12,699 English  
498 Français/Other



E-BOOKS

22,922

8,695 English  
14,227 Français/Other



E-AUDIO BOOK

4,690

3,109 English  
1,581 Français/Other



PERIODICALS

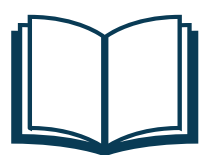
17,651

11,542 English  
6,109 Français/Other

*“I can always find lots of great authors and books to read. I request quite a few, sometimes I will have 15 books out at a time, it makes me very happy! To have the latest best sellers, fave authors, DVDs, magazines any time I want or need them. The staff are fantastic, friendly and helpful. A positive part of my life and I look forward to every time I can go to the Library.”*

~ SDG Library Patron

The year 2024 saw continued growth across: circulation of both physical and digital collections, visitors, borrowers and new members with increases equal to or greater than pre-pandemic numbers.



**214,681**  
Physical Items  
Circulated



**121,446**  
Digital Items  
Circulated



**108,031**  
Visitors to the  
Library



**6,380**  
Active  
Borrowers



**2,100**  
New Library  
Cards Issued



**7,882**  
Hours of Public  
Computer Usage

## Growing our physical and digital collections

We enhanced our collections to align with the evolving needs and interests of our patrons. New resources added in 2024 include:



Phonics  
Kits



Nature  
Backpacks



Boardgames



Super Nintendo  
Consoles



Online Art & Craft  
Tutorials

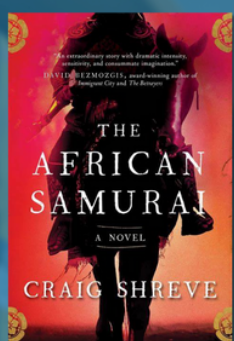


Children's  
Language  
Learning

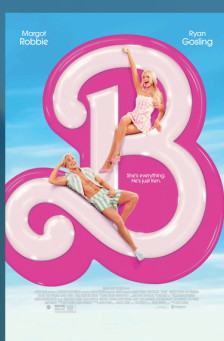


Digital  
Magazines  
& Newspapers

## Most Borrowed Items of 2024



Adult Fiction  
**97 Borrows**



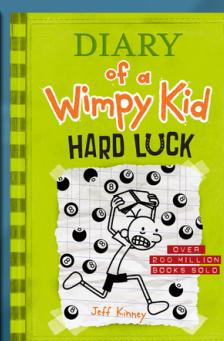
Adult DVDs  
**83 Borrows**



Periodical  
**183 Borrows**



Teen Fiction  
**57 Borrows**



Children's Fiction  
**60 Borrows**



Children's DVD  
**56 Borrows**



Mobile Hotspots  
**707 Borrows**



Museum Passes  
**683 Borrows**



Board Games  
**516 Borrows**



Activity Backpacks/Kits  
**107 Borrows**

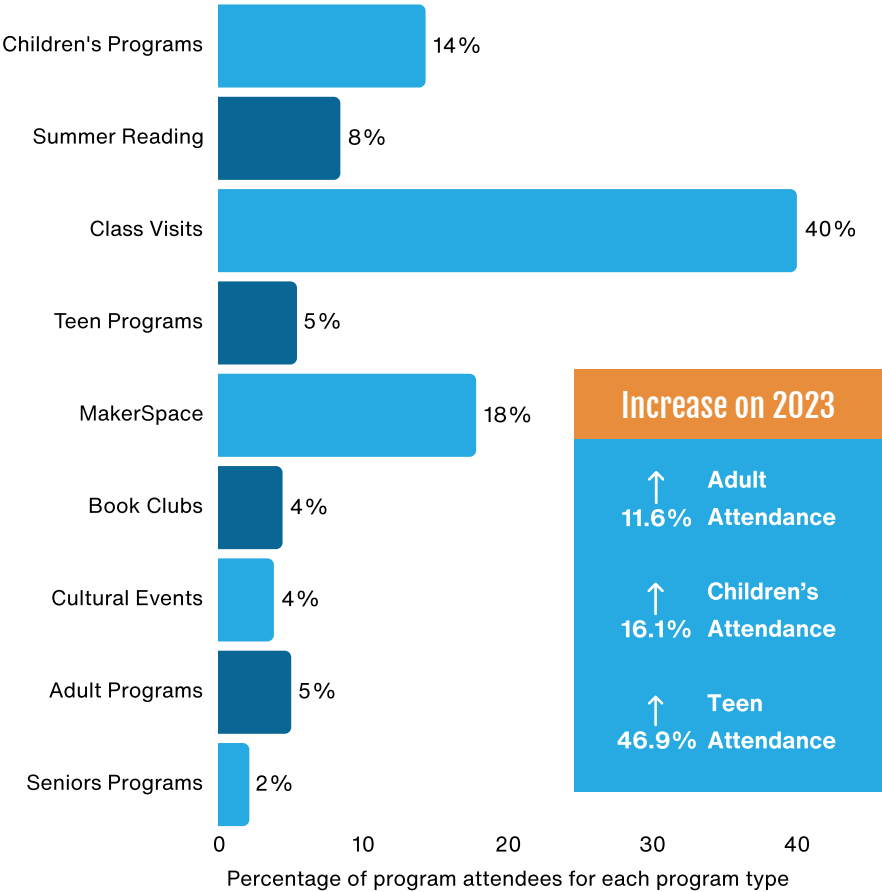




1,372 Programs Offered  
14,865 People Attended Programs

SDG Library programs continued to draw a diverse and engaged group of attendees, ranging from young children and teens to adults and seniors. These programs offer opportunities for learning, creativity, and community connection through craft groups, author visits, technology workshops, and literacy programs.

Each year, SDG Library delivers two flagship literacy programs that promote reading and lifelong learning: SDG Reads and TD Summer Reading Club.



### SDG READS

SDG Reads is a “One Book, One Community” program that encourages all residents across SDG to read the same title before coming together for an evening with the author. SDG Reads 2024 featured author Craig Shreve and his novel, *The African Samurai*.

Attendees: 89

### TD SUMMER READING CLUB

SDG Library hosts TD Summer Reading Club, Canada’s biggest summer reading program designed to inspire children to explore the fun of reading. Facilitated by two summer students, this free, bilingual program is delivered by public libraries across Canada.

Attendees: 1,006

## Community Outreach

Extending our reach beyond library walls, SDG Library actively participated in a variety of community outreach events throughout 2024.

These included attending community events, visiting classrooms, long-term care, retirement homes and resident-bound patrons.



**270**

Class Visits



**272**

Visits to long-term care and retirement homes



**24**

Pop up events attended

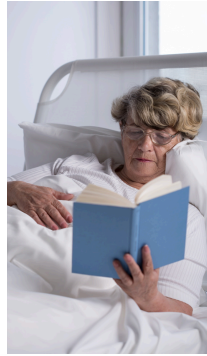
**2700**

Interactions with community members

***“I value and rely on the library. As an ODSP recipient, the tools and social connections the library provide are a lifeline. The groups and activities there allow for greater community involvement.”***

***~ SDG Library Patron***

In 2024, we established strategic partnerships and launched charitable initiatives focused on reducing social barriers. These efforts represent a long-term commitment and will continue to expand and evolve in the years ahead.



### Library Services Extends to Hospital

SDG Library launched a partnership with Glengarry Memorial Hospital (HGMH) in Alexandria, bringing Library services directly to long-term care patients. This initiative aims to support individuals on their recovery journey by providing access to Library resources.



### Going Fine Free

SDG Library officially eliminated overdue fines, reinforcing our commitment to providing equitable and accessible service. All existing fines were forgiven, removing a common barrier that often prevents individuals, particularly those with limited income, from using library resources.



### Pages for Presents

Literacy is a foundational skill that shapes a child's future, yet, for many families, access to books remains a barrier. To help bridge this gap, SDG Library launched Pages for Presents. This initiative invites the community to donate new books during the holiday season which are gifted to children in need.





# CONNECT WITH US



Alexandria



Avonmore



Chesterville



Crysler



Ingleside



Iroquois



Lancaster



Long Sault



Finch / MakerLab



Maxville



Morrisburg



South Mountain



Williamsburg



Williamstown



Winchester



Glen Walter  
Express Depot



Morewood  
Express Depot



St Andrews  
Express Depot



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